

**Northern Cancer Alliance
'The Importance of Public Involvement Learn & Share Event'
Thursday 14th March 2019**

Individual Evaluation Comments

Morning Session

Welcome and Introduction:

- Very good use of a mix of chairs.
- Inspirational.

The NCA Commitment to Public Involvement:

- Easy to get the big picture; Came away with clear sense that involvement is important.
- Very useful to explain Cancer Alliance work and objectives.
- Compassionate.

Developing a NCA Framework for Public Involvement:

- Learnt about the project which I knew little of detail previously.
- Good session.
- Interesting and insightful.

The NHS Cancer Programme: Engaging People & Communities:

- Excellent.
- Will need to look at the website; served as a useful prompt to do that.
- Excellent presentation.
- Factual and informative.

Using patient experience data to drive change:

- Excellent.
- Fabulous.
- Superb – every Foundation Trust should adopt this immediately.
- Absolutely amazing, inspirational.
- Moving and compassionate, touched me what a great presentation.

Table Top Discussions

Engaging with women to understand experience of cervical screening:

- Great to have the opportunity to give points of view.
- Could have done more timewise.

10 Steps to Even Better Public Engagement:

- Was repeated from the front.
- Was good but as presented later felt I could have benefitted from a different.
- Discussion – duplication.
- Useful insight and resource tool.

Utilising the National Cancer Experience Survey to improve patient experience (How relationships can sustain and improve cancer patient experience):

- Interesting/informative room for questions.
- Excellent to hear the detail inspiring story.

Improving access to health services for BAME communities:

- Such a lot to learn about the different ethnic groups before we can know how to involve them.

Macmillan mental health coproduction project:

- Session too short but informative, well presented in time available.
- Really good presentation, including involvement of participants; some helpful tips to achieve success.

Best Practice Guidelines when involving people with a learning disability:

- Very good, willing to answer questions as necessary, very informative.
- Very useful, interesting and excellent guidelines.
- Really interesting document; will be very useful in my own practice going forward.

Engaging with Young People:

- Another hard to reach group. Dom and those with him are doing a great job.

Changing the conversation in North Cumbria from "TO" to "WITH":

- Interesting.
- Great to hear how challenges can be overcome – excellent insight.

Making a difference - Cancer Patient and Carer Groups:

- Very informative.
- Well-presented information with personal stories from Mary and Jean.
- Great; some ideas for the future.

Afternoon Session**Public Participation Team engagement resources and support:**

- Needs more time to present.
- Excellent information and follow ups.
- Lots of resources.
- Great although so much information on the slides, hard to follow, felt rushed.
- As before repetition of table top session, too much pre-ambles about legislation, didn't explain implementation.
- Would have been very useful if I didn't hear it this morning.
- Will be checking out all of the resources to learn more.

Involving patients in the development of clinical pathways:

- Confident speaker.
- All useful information.
- Great example of hearing in to practice.
- Useful.
- Very interesting but rushed – less topics more depth.
- Will be really useful information for my trust.

My patient involvement journey:

- Clear speaker.
- Helpful to explore challenges and managing expectations.
- Useful.
- Excellent use of reflections.

Be cancer aware - peer education programme:

- Very insightful presentation.
- Fantastic.
- Excellent presentation.
- Great presentation – well done.
- Good involvement of those who were part of the group.
- Well done to all involved, particularly Sharon who had to work without the backing of the screen, who needs technology Sharon?
- Fabulous example.
- Inspiring.
- Excellent – they all presented brilliantly.
- Exceptional, relayed the message in a well-informed manner.

Involving people in the NT Cancer Locality Plan:

- Good to know stakeholders are engaging in patient involvement.
- Need more time.
- Necessary information.
- Fabulous example.
- Again, very good practical example.
- Excellent, our team work closely with CCG's and their input and support is valuable to us Clinical Practitioners/Nurses.

Macmillan Joining the Dots County Durham:

- Great.
- Hopefully more areas will have similar schemes with local authorities.
- Took a long time to get off the ground, but seems to be a huge success, well done Kirsty.
- Fab example of what today is all about.
- Great to see effects of "Joining the Dots" and "Living With and Beyond Cancer" bearing fruit.
- Fabulous example.
- Very interesting project.
- Fantastic privileged to be part of it, working with the 4 facilitators in my area.

Event and Venue

Comments:

- Thank you for giving me the opportunity to attend today, it has been fantastic and I have learnt a lot.
- Long afternoon as it consisted of PowerPoint. Would have been better to have table top exercise to help keep engaged.
- Maybe too many presentations in the afternoon session – a breakout room, more table top discussions would have helped.
- All sessions and presentations were very informative.
- Brilliant event.
- Well organised event, superb venue.
- Overall an excellent event.
- Excellent event.
- Tables were too close together felt cramped
- Very good.
- Door needed oiling – staff using it.
- Great Day; Especially the Learning Disability Team, so brave to speak publicly.

- Enjoyed, knowledge good, networking to help with ongoing, updating of the plan and groups going forward.
- Very well done to all concerned – very “slick” day and the passion of the team was evident and inspiring.
- Maybe a little more time for group discussions.

What part of the day was most informative / helpful?

- All of it.
- Desk top session.
- Networking/Table top exercise.
- All sessions and presentations were so very informative.
- Table top discussions.
- Networking; Learning and sharing research/patient involvement techniques and results; Meaning about future plans.
- Absolutely fabulous day' pause for thoughts and lots to take back to clinical practice.
- Workshops.
- Awareness of the groups work.
- All.
- Table Talks and discussions. Networking meeting people.
- Patient involvement and table top discussion and Join the Dots talk.
- All very insightful.
- Discussion period before lunch.
- How to involve patients as part of day to day interactions; methods of involvement.
- NHS England engagement session with Angela/Kelly Craggs presentation.
- AM session held my interest, very informative, PM helped understand of what other services are doing.
- The table discussions.
- Networking.
- Joining the Dots; Involving people with a learning disability.
- Joining the Dots Kirsty Wilkinson fab.

What part of the day was least informative / helpful?

- Too many presentations.
- Although table top discussions were good, was noisy, sometimes hard to hear some of what was said.
- It was all relevant and slotted together to give the whole picture.
- Some items repetitive.
- None.
- All Good.
- Terminology I didn't know about.
- Table top sessions felt rushed & noisy.
- Repetition of Table top discussion in presentations.
- I didn't feel I got the full benefit of the making a difference table discussion – there didn't seem to be much discussion.
- It was all useful.

Additional Comments:

- I attended the morning session only.
- Fantastic speakers/fantastic, work/inspiring people.
- A really good day! Well organised and informative.
- Excellent event; well done.
- Fantastic day, very informative and lots of networking. Excellent work which you should be very proud of.

- Always consider group discussion/involvement for the afternoon, presentations in the morning.
- Excellent networking event.
- Quite a long day information overload towards the end.
- Thanks to all involved for an excellent day.
- Better not to have the two-discussion session back to back; we had to re-sort our props whilst doing the 2nd session, not very professional. It would also have broken up the afternoon not just one speaker after another.
- Thank you for a great day, very inspiring.
- Well done to all concerned.
- Good ability to network, great ideas to 'pinch with pride'.
- Brilliant sessions. Thank you to all contributors.
- Many Thanks.
- A Wonderful day – well done, gives new hope for meaningful involvement a great range of projects.
- Overall very good day, good venue, food excellent and staff very pleasant and helpful.
- Very informative and a sense of working together to better our fight against cancer.