

## Table Top Discussions

### **Engaging with women to understand experience of cervical screening**

Healthwatch County Durham spoke to over 2000 people in 2017 and 2018 about their experiences of bowel, breast and cervical cancer screening. This was to help providers and commissioners understand the reasons why people choose to be screened and any barriers that may prevent them. This session looked at all the different ways that were used to engage with people to gather feedback, make recommendations and influence screening programmes.

Access supporting information and/or resources from this session [here](#).

### **10 Steps to Even Better Public Engagement**

A taster session looking at the '10 steps' to consider when considering how to involve patients and the public in work programmes. Designed as a taster of a one-day course which is run by the National Participation team. This is usually aimed at commissioning staff, policy development staff and business or project teams who are working with patients. Partner organisations and people volunteering in key roles are also welcomed.

Access supporting information and/or resources from this session [here](#).

### **Utilising the National Cancer Experience Survey to improve patient experience, (How relationships can sustain and improve cancer patient experience).**

How in a large Trust with tertiary cancer treatment and support services used data from cancer Patient Experience Survey to inform a strategy of sustainable positive change. Improvement was attained by developing relationships from Board to Ward to enhance service delivery. This achieved a positive impact on the environment and culture of cancer support and information services.

Access supporting information and/or resources from this session [here](#).

### **Improving access to health services for BAME communities**

Key aspects of work delivered by Newcastle City Council Public Health in partnership with Newcastle Council for Voluntary Services (NCVS) aimed at reducing health inequalities of Black, Asian and Minority Ethnic (BAME) communities. Discussions included an activity taken from existing Cultural Competency training to get participants thinking about how this might have an impact on improving access to health services for BAME communities.

Access supporting information and/or resources from this session [here](#).

### **Macmillan mental health coproduction project**

Macmillan commissioned Middlesbrough and Stockton Mind action research project to explore the experiences of people living with a mental health condition who access primary and secondary care services for concerns about cancer, diagnosis and treatment across the Teesside locality. The research focussed on identifying what the issues are for people living with a mental health condition accessing the cancer pathway and understanding the challenges and difficulties and identify where improvements could be made.

Access supporting information and/or resources from this session [here](#).

## **HealthWORKS Cancer Champion Programme**

Over the past year HealthWORKS has been delivering two projects focussed on improving the conversations around cancer: challenging myths and empowering with accessible information.

Access supporting information and/or resources from this session [here](#).

## **Best Practice Guidelines when involving people with a learning disability**

The North East and Cumbria Learning Disability Network, Macmillan Cancer Project developed a set of best practice guidelines to ensure each new element of the projects work is focused on reaching its aims as inclusively as possible. Discussions included the development of the best practice guidelines, the importance of consultation to produce an effective document and the role of Gateshead People, a self-advocacy group to consult with others and develop in partnership the guidelines.

Access supporting information and/or resources from this session [here](#).

## **Engaging with young people**

Talking about who the NHS Youth Forum are, their 12 tips on involving young people and facilitating a discussion on how young people can be meaningfully engaged in health & social care.

Access supporting information and/or resources from this session [here](#).

## **Changing the conversation in North Cumbria from "TO" to "WITH"**

From consultation to co-production, the North Cumbria experience of changing the conversation from one of confrontation to collaboration and find out about the co-production toolkit developed with our community and Third Sector including Healthwatch.

Access supporting information and/or resources from this session [here](#).

## **Making a difference - Cancer Patient and Carer Groups**

The aim of Cancer Patient and Carer groups is to improve the experience of people affected by cancer in their local area. Groups are involved in a variety of projects and work in partnership with their local NHS Trust and other organisations such as their local Healthwatch and CCG's.

Access supporting information and/or resources from this session [here](#).