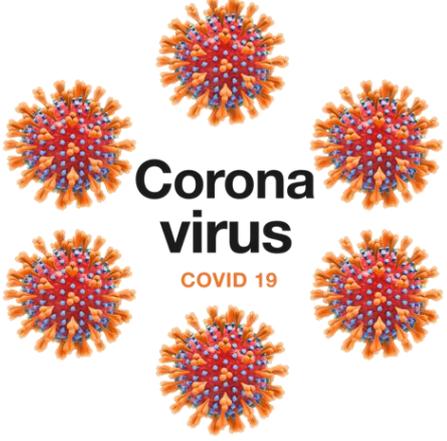




# Urgent “two-week referral”

North Cumbria Integrated Care NHS Foundation Trust

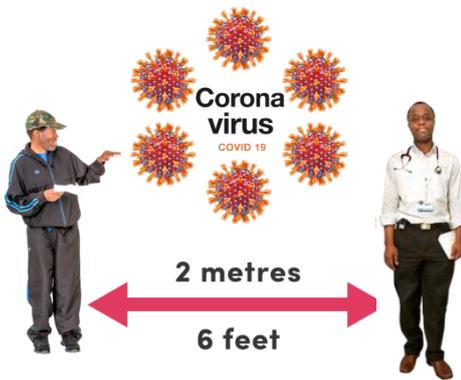
## Additional coronavirus / COVID 19 information

 <p>Corona virus COVID 19</p>	<p>Important information about COVID 19 / coronavirus</p> <p>Your safety is very important.</p>
 <p>A collage of images illustrating COVID-19 symptoms and isolation. It includes a man holding his head, a man with a sore throat, a woman coughing, a man and woman standing in front of a house, and a woman sitting on a chair next to a building labeled 'K253 Hospital'.</p>	<p>If you become unwell before your appointment</p> <p>If you have to self-isolate because a family member is unwell</p> <p>contact the hospital</p>

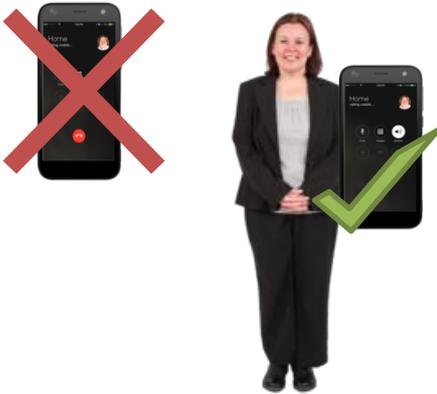


Most people will get a phone call from the hospital before their appointment.

The hospital team will talk about what will happen next.



This might be changing your appointment for a time when there is less risk of getting coronavirus.



Tell your GP if you cannot manage a phone call and you want the hospital to speak to a carer or family member for you.



If you do not get a call within 2 weeks please contact the hospital  
Phone: **03447 760003**



If you need support or reasonable adjustments to attend the appointment, talk to the hospital.



# Urgent “two-week referral”

County Durham and Darlington NHS Foundation Trust

## For your GP to complete

My name: .....

My NHS number: .....

I saw my GP on: .....

I should be seen in hospital before: .....

The speciality I am being referred to is: .....

If I have not heard from the hospital by ..... phone the hospital on: .....

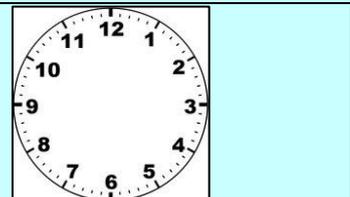


## For you to complete

My hospital appointment



Date: .....



Time: .....



Hospital: .....



Specialist doctor: .....

## This leaflet

Urgent "two-week referral"

For your GP to complete

My name: \_\_\_\_\_

My NHS number: \_\_\_\_\_

I saw my GP on: \_\_\_\_\_

I should be seen in hospital by: \_\_\_\_\_

The specialty I am being referred to: \_\_\_\_\_

If I have not heard from the hospital by \_\_\_\_\_, please the hospital on: \_\_\_\_\_

For you to complete

My hospital appointment

Date: \_\_\_\_\_

Time: \_\_\_\_\_

Hospital: \_\_\_\_\_

Specialist doctor: \_\_\_\_\_

This leaflet uses easy words and pictures to help you get the information you need.



You might want someone to support you to look at the leaflet so you can talk about it.



This leaflet is written to help you understand more. If you have questions you can speak to your GP.



## Remember

An urgent referral does not necessarily mean you have cancer

## What does it mean to be urgently referred?



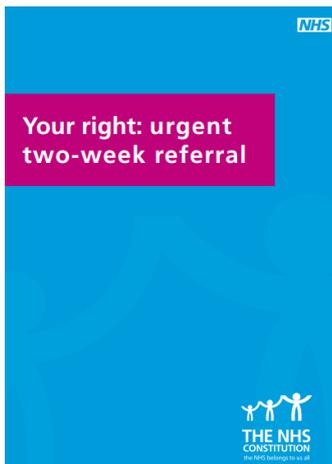
An urgent two-week referral means :

Your GP has made an urgent referral for you. You will be offered an appointment with a hospital specialist within 2 weeks.



If it is not possible for your GP to make an appointment in 2 weeks, the NHS must do everything they can to find you another appointment.

You will need to ask them to do this.



More information can be found in the leaflet “Your right: urgent two-week referral” which your GP can give you.

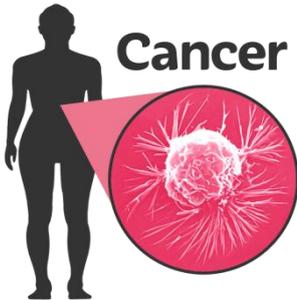
## Why am I being urgently referred for tests?



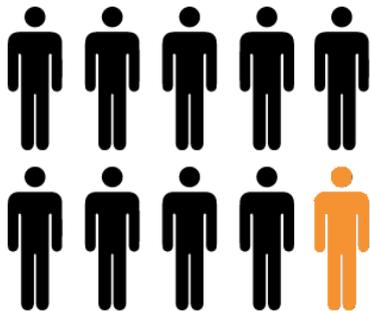
Your doctor feels you have symptoms and should be seen by a specialist doctor as soon as possible.



It is important you are seen within 2 weeks so your symptoms can be diagnosed and treated quickly and effectively.



Your symptoms may be caused by cancer.



Not everyone referred will have cancer.  
9 in 10 of people referred in this way are not diagnosed with cancer.



The symptoms you have may be caused by a number of common conditions.

## How do I make my appointment?



We aim to make your appointment before you leave the doctors surgery.

If we cannot make your appointment someone from the hospital will call you with an appointment.

**easy read** Urgent - Two-Week Referral

For your GP to complete

My name: \_\_\_\_\_  
My NHS number: \_\_\_\_\_  
I saw my GP on: \_\_\_\_\_  
I should be seen by: \_\_\_\_\_  
If I have not heard from the hospital by phone the hospital on: \_\_\_\_\_

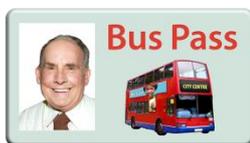
For you to complete

My hospital appointment

Date: \_\_\_\_\_  
Time: \_\_\_\_\_  
Where: \_\_\_\_\_  
Specialist/Consultant: \_\_\_\_\_

If you do not get an appointment in 3 working days after seeing your GP, phone the hospital using the phone number on the front of this leaflet.

## How do I get to hospital?



If you cannot use public transport, drive or arrange your own transport, you may be able to use the ambulance service.



If you require ambulance transport, speak to the receptionist at your doctor's surgery as soon as possible.

## If I cannot make the appointment I am offered?



Your GP thinks your symptoms need to be looked at as soon as possible.  
It is important you try to go to the appointment.



If you cannot make the appointment.  
Phone the hospital as soon as possible.  
This is very important.

An NHS 'Urgent Two-Week Referral' leaflet form. The form is divided into two sections: 'For your GP to complete' and 'For you to complete'. The 'For your GP to complete' section includes fields for 'My name', 'My NHS number', 'I saw my GP on', 'I should be seen in hospital by', and 'The specialist'. The 'For you to complete' section includes fields for 'My hospital appointment', 'Date', 'Time', 'Where', and 'Consultant'. A red circle highlights the text 'If I have not heard from the hospital by please the hospital on:'.

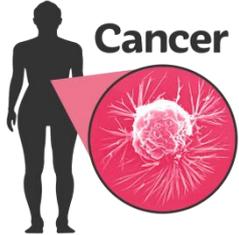
Use the phone number on the front of the leaflet to arrange a new appointment.



If you cancel or miss your appointment, the hospital will do their best to make sure you are seen as soon as possible.  
Use the phone number on the front of the leaflet.

You will no longer be covered by your right to be seen by a specialist doctor within 2 weeks.

## What will happen at my appointment?

	<p>Details on what will happen at your appointment, and any tests, will normally be sent with your appointment letter.</p>
	<p>You may find it useful to write down any questions you want to ask the specialist doctor at your appointment.</p>
	<p>The specialist doctor will give you a lot of information.</p> <p>You can bring a friend or relative with you to the appointment, if you want to.</p>
 <p>Hospital</p>	<p>To help the specialist doctor understand your symptoms you may have to have some tests.</p>
	<p>The tests may happen at different times.</p> <p>You may be required to have these tests:</p> <ul style="list-style-type: none"><li>• before you see your specialist doctor</li><li>• during the appointment with your specialist doctor</li><li>• after the appointment with your specialist doctor</li></ul>
	<p>You will be given the results of your tests by the specialist doctor.</p> <p>Some results are available the same day. Some test results will take a few days.</p>
 <p>Cancer</p>	<p>If a cancer is found the specialist doctor will explain what will happen next.</p>

## Word Bank

Cancer	The body is made up of lots of tiny pieces called cells. Sometimes the cells go wrong. These cells can affect other cells forming a tumour. Some tumours are called 'malignant'. Malignant tumour can spread to different parts of the body. This is a cancer.
Tumour	Group of cells in the body that have gone wrong.
Malignant tumour	A tumour that can spread to different parts of the body.
Diagnosis	A diagnosis is when the doctors know what type of disease you have.
NHS	The National Health Service is the publicly funded healthcare system for England.
Symptom	Signs that tell you there is something wrong with the body. For example headache or feeling tired all the time.

Use this space to make any notes.

