

PCN

Cervical Learn and Share Session

Related to areas of the PCN specification: Increasing screening

BACKGROUND

- A cervical learn and share session was ran across a PCN with 7 member practices
- Data for all of the practices highlighted variation in uptake of cervical screening across the PCN, with a 7.9% variation in younger aged ladies and 10.1% variation for older aged ladies
(NHS Digital data up to Q3 2019/20)
- Data for the practices and CCG trends were shared on the day, this enabled practices to see the variation not just for their PCN but also the wider CCG
- Discussing the data trends facilitated conversations around practice challenges and success, it supported shared conversations on differing systems practices had implemented to support with uptake, reviewing what could be done differently and also the impact of covid-19 on screening programmes
- Quality improvement tools and methodology were used to support self-reflection, shared learning and partnership working. Using the methods available to support quality improvement, such as fishbone diagrams, helped to understand the variation in uptake, and facilitated discussions around areas to “test” change

NEXT STEPS

- To review action plans with the wider practice team, to support full practice support
- Re-convene those who attended the session in three months to review progress to date, offer support collectively to those who have faced challenges
- Link practices with their Cancer Care Co-Ordinator who can support them to engage with hard to reach groups
- Feedback outcomes of the session to the Clinical Director and at next PCN peer review meeting
- Ongoing support given to practices from Facilitator and Cancer Care Co-Ordinator

BENEFITS

- Supports practices to learn and work together, sharing practice to support the increase of cervical screening, particularly in low participation groups
- Enables all participating practices to have the opportunity to review areas they when can make changes to screening and also highlights areas out of their control
- Facilitates time out of the busy practice day, to consider ways to “reach out” to low participating groups
- Assists practices to have a clear action plan using PDSA planning template tool to “test” new ways of supporting low participation groups to access screening
- Supports the PCN to meet the DES requirements
- Enables practices to hear about system partners who can support them with uptake of cervical screening

AIM OF THE WORK

- To share good practice across member practices of a PCN to increase cervical screening
- Using quality improvement tools and methodology to review the multiple factors relating to uptake of the screening programme – considering why we have non-responders from differing perspectives:
 - Patient perspectives
 - Staffing perspective
 - Environment of the practice surgery
 - Resources available

OUTCOMES

- Each participating practice left the session with an action plan to test new ideas to encourage take up of screening for low participating groups
- Those attending the session reported post session that they had valued the opportunity to share ideas and understand the multiple challenges the practices collectively were experiencing